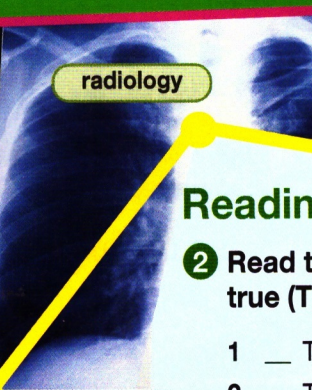
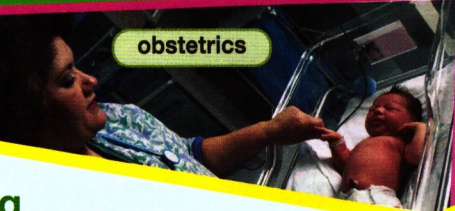




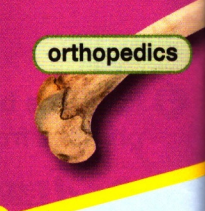
emergency



radiology



obstetrics



orthopedics



Construction Notice

St. Sebastian's Hospital wants to give its patients the best care possible. In order to do this, we need to update our facilities from time to time. As a result, we are starting some construction projects today.

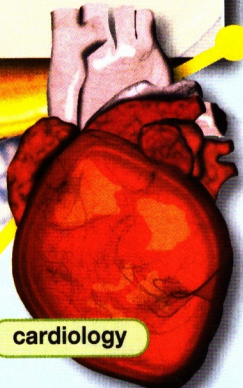
Some departments are temporarily moving during construction. The **cardiology** department is now in the basement across from the **radiology** and **pathology** departments. **Obstetrics** is on the second floor next to **pediatrics**.

Access to other departments is limited. The entrance to **orthopedics** is now through the **dermatology** department. The **surgery** wing of the hospital is only accessible through the lobby elevators.

The **emergency** room and the **pharmacy** are unaffected.



pediatrics



cardiology

Get ready!

1 Before you read the passage, talk about these questions.

- 1 What services do patients get in different hospital departments?
- 2 Which hospital departments needs nurses the most?

Reading

2 Read the flyer. Then, mark the following statements as true (T) or false (F).

- 1 The hospital is beginning construction to repair damages.
- 2 The radiology department is on the same floor as the cardiology department.
- 3 Patients have to go through the pathology department to get to orthopedics.

Vocabulary

3 Write a word that is similar in meaning to the underlined part.

- 1 Andrew's son is sick, so he takes him to the department that deals with the care of children. _ _ d _ _ t _ _ c _
- 2 The patient needs medicine so he goes to the place where pharmacists distribute pharmaceutical drugs. p _ _ r _ _ c _
- 3 Employees in the department that studies and diagnoses diseases must wear gloves and goggles. _ a _ _ o l o _ _
- 4 Doctors in a medical field that uses instruments to operate on patients need very steady hands. s _ _ g _ _ y
- 5 Saul works on an ambulance, so he sees plenty of situations in which someone's life is in danger. _ _ e _ g _ _ c _ _ s

4 Read the sentence pairs. Choose the sentence that uses the underlined part correctly.

- 1 A Ralph is at the cardiology department because his heart is beating abnormally.
B Doctors in the pathology department respond to emergency situations.
- 2 A Francesca is going to the surgery department to pick up her prescription.
B Wendy has a broken leg so she's going to the orthopedics department.
- 3 A The pregnant woman is in the obstetrics department.
B Doctors who work in the pathology department only care for children.
- 4 A Doctors usually perform surgery in the pharmacy.
B Gregory takes x-rays in the radiology department.
- 5 A The pediatrics department is where doctors inspect organs to diagnose diseases.
B Joe is at the dermatology department to get his rash examined.

- 5 Listen and read the flyer again. Why have some departments been moved temporarily?

Listening

- 6 Listen to a conversation between a nurse and a patient. Choose the correct answers.

- What is the main idea of the conversation?
 - why the patient missed his appointment
 - why the hospital is under construction
 - how to find a specific hospital department
 - how to get to the ground floor of the hospital
- What does the nurse tell the man to do?
 - go to the basement
 - reschedule his appointment
 - ask a receptionist for directions
 - visit the radiology department

- 7 Listen again and complete the conversation.

Patient: Excuse me, nurse? This is the cardiology 1 _____, isn't it?

Nurse: Well, usually it is. But the hospital is under 2 _____ right now, so some departments are in different places.

Patient: Oh. So where can I find 3 _____?

Nurse: It's in the 4 _____ now. Across from radiology and pathology.

Patient: Oh good. I don't want to miss my 5 _____ with my cardiologist.

Nurse: Do you need directions to get there?

Patient: I think so.

Nurse: Take the 6 _____ down to the basement level. Cardiology is to the right.

Speaking

- 8 With a partner, act out the roles below based on Task 7. Then, switch roles.

USE LANGUAGE SUCH AS:

This is the ... department, isn't it?
So where can I find ...?
Do you need directions to get there?

Student A: You are a patient. And you are going to an appointment with your doctor. Talk to Student B about:

- where the department you need is located
- why you need to go there
- how to find the department

Student B: You are a nurse. Answer Student A's questions.

Writing

- 9 Use the conversation from Task 8 to fill out a note that helps patients find a department.

The _____ department
 has moved to _____
 because of _____.
 To get there: _____

 It is _____
 the _____
 department.

Sorry for the inconvenience!

NOTES NOTES NOTES

